

Software Developer Trainee

Technical support specialist with experience in AIX/Linux systems, virtualization, and web technologies. Currently completing a Java Application Developer program and gaining hands-on experience in web development, CMS management, and system migration. Motivated to pursue further studies in an international environment.

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Education

Software Developer – DevOps | ADRAR Formation (*Ongoing – Final terms in June 2026*)

Software architecture · Spring Boot · Angular · CI/CD · Docker · Cloud

Bachelor's in Public Law | Montpellier 1

Diploma in Web Project Management | CCI Ouest-Normandie

Experience

Web Development Intern | Bulgarian Language & Culture Association

Mar 2026 – Apr 2026

- WordPress & PHP development (plugins, widgets, features)
- Website maintenance and technical support
- Migration to AssoConnect (content structuring, onboarding)

Customer Support Specialist | CLBS – Thailand

Nov 2024 – Apr 2025

- Multichannel support (phone, email, chat)
- Issue resolution and process improvement

HMC Technical Support Specialist | IBM – Bulgaria

Jan 2023 – Jul 2024

- AIX / PowerVM / HMC support
- Troubleshooting, firmware, virtualization

Technical Support Analyst | HCL Technologies – Ireland

2021 – 2022

- Google Ad Manager support (JS, tracking, debugging)

Earlier experience

Pontica Solutions · Teleperformance · CDG Aude (Web & Support roles)

Skills

Java (Spring Boot) · Vue / React / Nuxt · Node.js · WordPress / PHP

AIX · PowerVM · Virtualization · Bash / Python / PowerShell

Certifications

IBM Cloud Advocate (v2, v4) · Microsoft Azure Fundamentals (AZ-900)